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NASA SEWP VI ORDERING GUIDE

How federal agencies can buy IT services from Southpoint Consulting, Inc. on NASA SEWP VI

ABOUT NASA SEWP VI

The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support—more than 50,000 orders a year.

FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order.

QUOTING PROCESS

The SEWP online Quote Request Tool (QRT) is the recommended method to obtain a quote. The SEWP QRT will automatically include the Contract Holders within a selected Category or based on a suggested source.

Category C Contract

80TECH26D0342

Period of Performance:
11/1/2026 – 10/31/2036

Category C: Mission-Based ITC/AV Service Solutions

Covers mission/program-level solutions including innovation services, data analytics, application/software development, cybersecurity, cloud services, digital multimedia, IT operations/help desk, network services, database services, and in-scope training. Category C orders are subject to per-order thresholds ($2M in Year 1, $10M in Year 2, removed thereafter).

Southpoint SEWP VI Program Management Contacts

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How to Contact NASA SEWP

help@sewp.nasa.gov
301-286-1478
M-F, 7:30AM – 6PM (ET)
www.sewp.nasa.gov

ABOUT SOUTHPOINT

Southpoint Consulting, Inc. is a mission-focused IT and modernization partner with 15+ years of experience helping federal agencies improve service delivery, strengthen oversight, and accelerate digital transformation. We are an SBA-certified Women-Owned Small Business (WOSB) and hold the following industry certifications: ISO 9001:2015 and CMMI DEV and SERVICE ML3.

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract are defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a PR.

The PR, along with any necessary funding information, is sent to that Agency's procurement office, which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number may be used. The NASA SEWP PMO does not issue DOs—these must be issued through the issuing Agency's procurement office. The SEWP PMO reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT DOs. It is the issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and GWACs. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP PMO.

SALES CONTACTS

For sales, please contact:

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SUPPORT PROCEDURES

For policy and procedural information regarding technical support, software support, and other post-delivery issues, please contact:

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Regarding software installation and/or basic/extended warranty policies and procedures: Southpoint Consulting is not a software provider. When software installation is a requirement for an order, Southpoint partners with a software provider, which handles installation, license fees, warranty policies, etc.

TROUBLESHOOTING PROBLEMATIC ORDERS

To troubleshoot a problematic order or to resolve order issues, please contact:

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